

General terms

Terms of use for Tekam Smarthus app

Grant of license

Subject to the terms of these Terms of Use, you are granted a limited, non-exclusive, and revocable license to install, access, and use the Tekam Smarthus app.

Contractual terms

These terms of use do NOT constitute contractual terms for the services provided in the App and do NOT constitute an agreement on the transmission of alarm signals to the Alarm Receiving Centre of Safe4 Security Group AS.

On the App and the services provided by the App

In order to function Tekam Smarthus App requires that there is an active HomeGate AIO installation connected to smart home components and/or alarm components where the HomeGate AIO and all components have been approved by Onesti Products. Tekam Smarthus App also requires that the HomeGate AIO is online in order for the App to be able to give you access to control said components.

Use of Tekam Smarthus App

The owner of the HomeGate AIO is always given Administrator access in the App. The owner has the possibility to invite one or several other users, and he/she can assign the following user roles:

- Administrator: Full access to all services in the App.
- Member: Limited access to services in the App.
- Guest: No access to the App, but he can be assigned a door lock code to the digital door lock and alarm pin to the alarm system.

All user logins require a password.

The App requires that the mobile phone has a valid Internet connection.

In order to receive push notifications, the user must be logged in to the App. Such notifications are used to send you important information about your smart home system.

Registration and processing of your personal data

In order to be able to use the app, it is required that the user share certain personal data in the Tekam Smarthus App. See also Tekam Telecom's Privacy Policy Statement on <https://www.tekam.no/smarthus/agreement/PrivacyPolicy.pdf>

User responsibility

The user is responsible for having the HomeGate AIO connected to the internet and having the mobile where the App is installed connected to the internet when used.

The user is responsible to secure that user name and/or password and/or access to the App is not given to unauthorized persons. The user also must ensure that the App is not misused in any way.

The user is also responsible to gain sufficient knowledge in the products and services connected to the HomeGate AIO system, so that digital door lock, alarm system, heating control and other services are all controlled in a safe way so that no damages/injuries are made to property/persons while using the system.

Tekam Telecom's responsibility for Tekam Smarthus App

Tekam Telecom is at all times responsible for the functioning of Tekam Smarthus App provided that HomeGate AIO is online and the mobile phone is connected to Internet if this is possible. Tekam Telecom is not responsible for failure to access the App if HomeGate is offline and/or the mobile phone is NOT connected to Internet.

Any problems with the functioning of the App can be submitted to your Sales partner for the HomeGate.

Contact information

If you have any questions to the use of the services regulated by these Terms of Use, you can contact your sales partner for the HomeGate AIO.

More information about the HomeGate AIO is available av Tekam website:

<https://www.tekam.no/smarthus/>

For support, contact your sales partner for the HomeGate AIO.